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City of Vacaville Introduces Ride Pingo for On-demand Transit

VACAVILLE, Calif. – The City of Vacaville public transportation service, City Coach, announced today a significant enhancement to its on-demand services, City Coach Direct and Special Services. In partnership with **The Routing Company**, beginning **October 23, 2024**, City Coach will begin offering riders the convenience of requesting rides via the innovative **Ride Pingo app**.

This new feature aims to make transit more accessible, efficient, and user-friendly for all passengers. Integrating with the Ride Pingo app, riders will be able to easily book their own on-demand rides directly from their smartphones. This modern approach eliminates the need to call in, providing a seamless and efficient way for passengers to plan their trips. The app is designed with a user-friendly interface, ensuring that riders of all ages and tech-savviness can navigate it with ease.

Key benefits of the Ride Pingo app integration include:

1. **Convenience:** Riders can request a ride anytime within service hours, anywhere within the City of Vacaville, without the need to make a phone call. The app streamlines the booking process, saving time and effort.
2. **Real-Time Tracking:** Passengers can track their ride in real-time, providing peace of mind and better trip planning.
3. **Customer Support:** In-app customer support and notifications keep riders informed and supported throughout their journey.

"We are thrilled to partner with The Routing Company to bring this cutting-edge technology to our riders," said Lori DaMassa, Transit Manager. "Our goal is to make public transportation as accessible and convenient as possible, and the Ride Pingo app is a significant step towards achieving that. We believe this enhancement will greatly improve the overall rider experience and encourage more people to use our transit services."

The **Ride Pingo app** is available for download on both iOS and Android devices. Riders can simply download the app, create an account, and start booking their rides on **October 23, 2024**. For more information on how to use the app and the on-demand service, visit Citycoach.com.

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