



City of Vacaville
Utility Billing Services

New Application for Low Income Discount Program

ABOUT THE LOW INCOME DISCOUNT PROGRAM

The City of Vacaville is offering a bi-monthly discount of \$8.00 (\$4.00 monthly) on water service fees to qualified customers, based on income. The discount is subject to available funding based on non-rate revenues. In the event the funding is exhausted before the end of the fiscal year (June 30), the program will be suspended until the start of the following fiscal year (July 1).

QUALIFICATIONS

- You must be approved for the CARE program through PG&E and supply the City of Vacaville with a copy of the first page of your most recent PG&E Energy Statement showing the CARE discount.
- The City of Vacaville utility bill for services must show the same name and service location as that on the PG&E bill.
- The Low Income Discount Program is only applicable to individually metered households. If you live in a multifamily structure serviced by one master or shared meter, then this program is not applicable.
- You must re-apply for this program every two years.
- No credit for discounts will be applied to charges incurred prior to receipt and approval of your application.

APPLICANT INFORMATION

(PLEASE PRINT)

Today's Date _____

Service Address _____
Street Address City State Zip Code

Name _____
First Name Middle Name Last Name

Daytime Phone Number _____ Email _____

CERTIFICATION

I have read this material and declare under penalty of perjury that the information given on this application is true and correct. I have attached a copy of the detail page(s) of my most recent PG&E bill showing my name, service address and the CARE discount.

Customer Signature

Date

Customer Printed Name

For Official Use Only

Received Date: _____ Discount Applied: _____ Denied: _____

Approved: _____ Discount End Date: _____ Denial Letter Sent: _____